

### **SUN Bucks Overview**

The Sun BUCKS program, a new initiative authorized by a bipartisan U.S. Congress, is a crucial step in providing food dollars over the summer months to low-income families with school-aged children. This program, proven to reduce food insecurity and improve children's nutrition during summer break, is a testament to our commitment to the community. Governor Shapiro's administration announced that the Commonwealth would participate in this program in the summer of 2024. The United States Department of Agriculture (USDA) oversees the program, and the Pennsylvania Department of Human Services (DHS) coordinates the benefit issuance in Pennsylvania.

Full users of the Pennsylvania PrimeroEdge Student Eligibility System (PA-SES) can use the General Letters and templates within PA-SES to notify families about this new program. The Pennsylvania Department of Education (PDE), Division of Food and Nutrition (DFN), with the assistance of the Central Susquehanna Intermediate Unit (CSIU), have prepared ## Microsoft Word documents to be used as templates for your communications.

Below are the step-by-step instructions for creating a Sun BUCKS Letter Template. Please note, if your SFA participates in the Community Eligibility Provision (CEP), it will have an impact on the communications you need to distribute. Four templates are available for use, based on the site type and universe of students you are communicating to. These template titles are below.

- Use SUN Bucks Full SES Free-Reduced Family Letter for Free and Reduced Eligibility
- Use SUN Bucks Full SES Paid Family Letter for Paid Eligibility
- SFAs that are not Full Users (DC Only) will distribute the **SUN Bucks Consolidated Family** Letter via email or post.

Prerequisites- The SFA must have:

- Internet Access
- Chrome Web Browser
- PA-SES Log in
- Access within PA-SES to the General Letters and Templates
- Microsoft Word or compatible software to open MS Word Documents

#### Using this document

• All instructions are found below the screenshot example



• Notes are designated with this icon



# Creating a Sun BUCKS Letter Template

Note: It is recommended that Letter Templates be edited and created in the Chrome Browser.

Primero <u></u>	<i>lq=</i> v 14.4.1			Ami	go? District R	ealm: EDGE COU	NTY SCHOO	LS - PA State	Dashboard   Mess	ages   My Profile	Logout	
Point of Service	Student Eligibility	Team Work	Bid Analysis	Financials	Inventory	Menu Planning	Production	System	SchoolCafé			
Applications	* Student E	ligibility Home									•	•
Administration	Eligibil	ity Summary										

1. Click System in the top tab.



- 2. Click and expand the Management Tab on the left.
- 3. Click Letter Templates.



Primero <i>sdqs</i> v	14.4.1				Ami	go? District R	ealm: EDGE COUI	NTY SCHOOL	LS - PA State   D	lashboard   M	Nessages   My	Profile   Logout
Point of Service Stude	nt Eligibility	Team Work	Bid Analysis	Financials	Inventory	Menu Planning	Production	System	SchoolCafé			
Sites and Users	Letter Ter	nplates										■ 🗎
Administration 4	Letter Typ General	e Lang Letters 🗸 En	guage glish 🗸 Apply	5								
Monitoring	Notes: When e	diting letter temp	lates, please do s	o in Google Ch	rome.							
Management <sup>▲</sup>	Letter	Templates										
Year Begin												
Import Pictures												
Clear Negative Accounts												
System Settings												
Generate Periods												
Calendar												
General Letters												
Letter Templates												
Configuration												
System Tools												

- 4. Letter Type should equal General Letters, and Language should be English.
- 5. Click Apply.

Primero <u>sdqs</u> v 14	14.1		Am	igo? District R	ealm: EDGE COUNTY S	CHOOLS - PA State	Dashboard	Messag	es   My Profi	ie   Logout				
Point of Service Student	t Eligibility Team Work	Bid Analysis Finar	cials Inventory	Menu Planning	Production Sys	stem SchoolCafé								
Sites and Users	Letter Templates									•				
Administration T	Letter Type Lan General Letters 🗸 En	guage glish 🗙 Apply												
Monitoring	Notes: When editing letter temp	Notes: Mone addition letter templates, please do so in Google Chrome.												
Management 🍝	There is a special font re	When editing letter templates, please do so in Google Chrome. There is a special font required in order for barcodes to print. If you are not seeing a barcode in your preview or final printed Letter,												
Year Begin	Click Here to install the r	ecessary tonts for printing	parcodes and viewi	ig other special chara	cters.									
Import Pictures	Barcodes will not be app	licable to Email Notificatio	ins.											
Clear Negative Accounts	Letter Templates													
System Settings	Template Name	-	Email Subject		Last Edited On	Edited By	Standard	Active	Edit	Delete				
Generate Periods	General Letter Notification	6	PENNSYLVANIA EDUCATION - G Notification	DEPARTMENT OF eneral Letter	6/30/2022 12:59:12 PM	Cybersoft Support	*	*						
Calendar														
General Letters														
Letter Templates														
Configuration •														
System Tools														

6. Click the link for General Letter Notification. (This will open in a new browser window.) All work and edits will be performed in a separate browser window.



Template Name: General Letter Notific	cation Email Subject: PENNSYLVANIA DEPARTMENT OF EDUCATION - General	7 Save As
Font Name Size B I	□   注 注   A・Δ・  ウ・C・  手 吾 君 圭 孝 孝   & @   □・f	
Insert Fields Insert Table Fiel	ds	
	Online Classes for August/September {{District}}	
		Date: {{Current Date}}
To the parents of		
{{Child Name}} {{Street Address}}		
{{City, State, Zip}}		
Dear Parent/Guardian:		
This letter is to advise you that {{Distric	tt}} will be operating remote learning for the first 3 weeks of the 2020-21 school year.	
During this time, you can once again vis	sit the following locations for curbside pick-up of meals for the entire week.	
Schools are open for pick-up on the foll	owing days:	
ABC Elementary School	Monday, Thursday - 9 am to 5 pm	
XYZ Elementary School	Tuesday, Friday - 9 am to 4 pm	
XYZ High	Tuesday, Wednesday - 9 am to 3 pm	-
Please consider ordering in advance	e at the following website so we know how many meals to prepare	
Child Nutrition Department		
Child Nutrition Department ((Disclaimer))		

7. Click Save as button.



Font Name Size B Z U	)日 A・3・9・6・目目目	L IR IR III Sava Tampiata ar	[
nsert Fields			SUN Bucks Free and Reduced Eligibity
	Online Classes for August/Se {{District}}	eptember 8	OK Car
			Date: {{Current Date}}
o the parents of			
e bre parente en			

8. Save the template as SUN Bucks Free and Reduced Eligibility.

*Note:* The template's name should reflect the one provided by PDE. You may also activate this template at this time.



Save	ə As	
noma	12ox B Z U 三 三 A - ひ - ヴ - C - 「 三 三 三 岸 岸 図 図   □ - 10 助 曲 単 御 粉 図	
ert Fields	Insert Table Fields	
		1
	SUN Bucks Benefit	
	{{District}}	
	Date: {{Current Date}}	
	(10)	
	To the parents of	
	{{Child Name}}	
	{{Street Address}} {{City, State, Zip}}	
	What is Summer EBT/SUN Bucks:	
	A new program called Summer EBT, or "SUN Bucks" has been authorized by a bipartisan U.S.	
	Congress to provide food dollars over the summer months to low-income families with school-aged children. The program is proven to reduce food insecurity and improve putrition of children on	
	summer break. Governor Shapiro's administration announced that the Commonwealth would	
	participate in this program beginning in the summer of 2024. The United States Department of	
	Agriculture (USDA) oversees the program, and the Pennsylvania Department of Human Services (DHS) coordinates the benefit issuance in Pennsylvania.	
	()	
	<u>Who is Eligible:</u>	
	A student is automatically eligible for a 2024 Summer EBT/SUN Bucks benefit if they were	
	enrolled any time in the 2023-2024 school year at a school that participated in the National School Lunch Program (NSLP), and they gualified for free or reduced-price meals	
	according to NSLP guidelines.	
	Find your child's category in the chart below to see if they are automatically	
	eligible for 2024 Summer FBT/SUN Bucks and what you need to do:	
		Þ

- 9. Edit Email Subject Line: Pennsylvania Department of Education SUN Bucks Benefit.
- 10. Edit the template by copying and pasting the provided Microsoft Word document.

You will be prompted to clean up the text when pasting.





You may preview the letter at any time you are working on it.

🔎 D	esign Preview
Template N Save Tahoma	Iame: SUN Bucks Free and Reduced Eligibility       Email Subject: PENNSYLVANIA DEPARTMENT OF EDUCATION -SUN Buc       Image: Save 11         e As       12px       B       Image: Im
	SUN Bucks Benefit {{District}}
	To the parents of {{Child Name}} {{Street Address}} {{Ctry, State, Zip}}
	What is Summer EBT/SUN Bucks: A new program called Summer EBT, or "SUN Bucks" has been authorized by a bipartisan U.S. Congress to provide food dollars over the summer months to low-income families with school-aged children. The program is proven to reduce food insecurity and improve nutrition of children on summer break. Governor Shapiro's administration announced that the Commonwealth would participate in this program beginning in the summer of 2024. The United States Department of Agriculture (USDA) oversees the program, and the Pennsylvania Department of Human Services (DHS) coordinates the benefit issuance in Pennsvlvania.

11. Once the template letter is complete, click Save. You may then close the window.



Primero <u>sdqs</u>	4.4.1				Ami	Amigo ? District Realm: EDGE COUNTY SCHOOLS - PA State   Dashboard   Messages   My Profile   Log							
Point of Service Studer	nt Eligibility	Team Work	Bid Analysis	Financials	Inventory	Menu Planning	Production	system SchoolCa	ıfé				
Sites and Users	Letter Ter	mplates										■• 🗎	
Administration *	Letter Typ General	Letter Type Language English V Apply											
Monitoring *	Notes: When e	diting letter temp	plates, please do s	o in Google Cl	hrome.								
Management *	Letter	Templates											
Year Begin	Template	e Name			Email Subject Last Edited On			Edited By	Standard	Active	Edit	Delete	
Import Pictures Clear Negative Accounts	General	Letter Notification			PENNSYLVANIA ( EDUCATION - Ge Notification	DEPARTMENT OF neral Letter	6/30/2022 12:59:12 PM	Cybersoft Suppor	. 🖌	×			
System Settings	SUN Buc	ks Free and Reduc	ed Eligiblity		PENNSYLVANIA ( EDUCATION -SUI	DEPARTMENT OF N Bucks	4/22/2024 3:10:12 P	M Lou Southard			12 /	0	
Generate Periods													
Calendar													
General Letters													
Letter Templates													
Configuration *													
System Tools													

12. To activate the template, click the Edit Pencil (This is needed if you did not make the template active in step # 8).

Primero <u>sdqs</u> v 14	44.1				Ami	go? District R	lealm: EDGE COUNTY S	CHOOLS - PA State   [	Dashboard	Messa	ges   My Profil	e   Logout	
Point of Service Studen	t Eligibility	Team Work	Bid Analysis	Financials	Inventory	Menu Planning	Production Sys	tem SchoolCafé					
Sites and Users	Letter Ter	mplates										•	
Administration *	Letter Typ General	e Lang Letters 🗸 Eng	guage glish 🗸 Apply	(									
Monitoring *	Notes: When e	Notes: When editing letter templates, please do so in Google Chrome.											
Management <sup>▲</sup>	Letter 1	<b>Femplates</b>											
Year Begin	Template	e Name		1	Email Subject		Last Edited On	Edited By	Standard	Active	Edit	Delete	
Import Pictures	General	Letter Notification			PENNSYLVANIA ( EDUCATION - Ge	DEPARTMENT OF neral Letter	6/30/2022 12:59:12 PM	Cybersoft Support	*	*			
System Settings	SUN Buc	ks Free and Reduc	ed Eligiblity		PENNSYLVANIA ( EDUCATION -SUI	DEPARTMENT OF N Bucks	4/22/2024 3:10:12 PM	Lou Southard 13					
Generate Periods													

13. Check the Active box and click the green checkbox.



Primero <u>sdqs</u> v 14	14.1				Ami	go? District	ealm: EDGE COUNTY	SCHOOLS - PA State	Dashboard	Messag	ges   My Prof	file   Logout		
Point of Service Student	t Eligibility Tea	am Work	Bid Analysis	Financials	Inventory	Menu Planning	Production	ystem SchoolCafé						
Sites and Users	Letter Template	made active	successfully.											
Administration	Letter Templat	Letter Templates												
Monitoring 🗸	Letter Type General Letter	Letter Type Language General Letters V English V Apply												
Management 🏾 🗎	Notes: When editing	Notes: When editing letter templates, please do so in Google Chrome.												
Year Begin	Letter Templ	Letter Templates												
Import Pictures	Template Nam	Template Name Email Subject Last Edited On Edited By Standard Active Edit Delete												
Clear Negative Accounts System Settings	General Letter	Notification		5	PENNSYLVANIA DEPARTMENT OF EDUCATION - General Letter Notification			Cybersoft Support	*		1			
Generate Periods	SUN Bucks Fre	e and Reduced	<u>I Eligiblity</u>	5 6	PENNSYLVANIA D	EPARTMENT OF	4/22/2024 3:10:12 PM	Lou Southard		*	14			
Calendar														
General Letters														
Letter Templates														
Configuration														
System Tools														

14. This will be the active template.



Note: Only ONE template may be active at one time.



# Sending General Letters – SUN Bucks Benefit

This section of the instructions demonstrates how to send the SUN Bucks notification.

Primero <i>≤dg≤</i> v1	4.4.1				Amigo ? District Realm: EDGE COUNTY SCHOOLS - PA State   Dashboard   Messages   My Profile   L								
Point of Service Studer	nt Eligibility	Team Work	Bid Analysis	Financials	Inventory	Menu Planning	Production	SchoolCafé					
Sites and Users 🔹	Letter Temp	late made active	e successfully.										
Administration	Letter Tem	plates										•	
Monitoring *	Letter Type General Le	tters 🗸 Eng	lish 🗸 🗛	Ý									
Management 🏾 🔺	Notes: When edi	ting letter tempi	lates, please do s	o in Google Ch	rome.								
Year Begin	Letter Te	mplates											
	Template N	lame		1	Email Subject		Last Edited On	Edited By	Standard	Active	Edit	Delete	
Clear Negative Accounts System Settings	General Le	tter Notification		5	PENNSYLVANIA D EDUCATION - Gen Notification	EPARTMENT OF eral Letter	6/30/2022 12:59:12 PM	Cybersoft Support	*		1		
Generate Periods	SUN Bucks	Free and Reduce	d Eligiblity	5	PENNSYLVANIA D EDUCATION -SUN	EPARTMENT OF Bucks	4/22/2024 3:10:12 P	M Lou Southard		*			
Calendar													
General Letters													
Letter Templates													
Configuration *													
System Tools *													

1. Click General letters under the Management Tab



Primero <u>sdgs</u> v14	Amigo ? District Realm: EDGE COUNTY SCHOOLS - PA State   Dashboard   Messages   My Profile   Log	out
Point of Service Studen	t Eligibility Team Work Bid Analysis Financials Inventory Menu Planning Production System SchoolCafé	
Sites and Users 🔹	General Letters	
Administration -	This page can be used to send letters to a subset or the entirety of the active student population. Mailing labels can also be generated.	
Monitoring	Area     Site Code     Site       EDGE COUNTY SCHOOLS - PA State     Image: ALL     Image: ALL     Image: ALL	
Management 🔺	Grade Homeroom Status	
Year Begin	Eligibility Reason	
Import Pictures	V Free Uncheck All	
System Settings	Reduced     Image: Categorical       Paid     Image: Categorical       Image: Categorical     Image: Categorical	
Generate Periods	Image: Section of the section of t	
Calendar	Image: Construction     Image: Construction of the construct	
General Letters	OC SNAP     OF Homeless     OF DC Pre-K      OF TANK     OF TANK     OF TANK     OF TANK	
Letter Templates	Image: Construction     Image: Construction       Image: Construction     Image: Construction	
Configuration -	V Default V Migrant	
System Tools		
	General Letters Notify Selected Notify All	

2. Select the correct eligibility.

Note: This will depend on the group you are sending. (In this example, we use the Free &

Reduced eligibility.)

3. Click Apply

General Letters					Notify Se 5 Notify All
School Code	Student ID	Last Name	First Name	🗖 Email	Print
0123	554478	west	Tesst		
0123	0254	test	test		
				_	(P)

4. The General Letters will be displayed under your selection.

Note: Any letter preview can be seen by clicking the page icon under the print column.

5. Click Notify All Button



naway		•
Pre-F	Letter Templates Show More	ĭ
ificat	<ul> <li>SUN Bucks Free and Reduced Eligiblity - English</li> <li>General Letter Notification - Spanish</li> </ul>	
	Email/Print Options	
	💿 Email/Print (3 Email - 12 Print - 15 Total)	
	Email Only (3)	õ 🔰
	O Print All (15)	
L	O Print Only (12)	Notify All
t I	Note: The actual number of emails/prints will be lower as these are sent by Household.	int
st	Print Options	
	Sort By	
ra	Site Code Code Last Name Grade Zip Code	
df	Notify Cancel	

- 6. You will be prompted on how you wish to notify all. (Email is recommended, if available.)
  - Any print option will create an Adobe PDF file of all letters to be distributed.
  - Email notification will display a confirmation message that the email has been sent





## How to Delete a Template

This section will review how to delete a letter template if needed.

Letter Templates							• 🗎
Letter Type Language General Letters ♥ English ♥ Apply							
Notes: When editing letter templates, please do so in Google There is a special font required in order for barcodes t <u>Click Here</u> to install the necessary fonts for printing ba Barcodes will not be applicable to Email Notifications. Letter Templates	Chrome. o print. If you are not seeing a barcode rcodes and viewing other special chara	in your preview or final acters.	printed Letter,				
Template Name	Email Subject	Last Edited On	Edited By	Standard	Active	Edit	Delete
General Letter Notification	PENNSYLVANIA DEPARTMENT OF EDUCATION - General Letter Notification	6/30/2022 12:59:12 PM	Cybersoft Support	×		/1	
SUN Bucks Free and Reduced Eligibility	PENNSYLVANIA DEPARTMENT OF EDUCATION -SUN Bucks	4/22/2024 3:10:12 PM	Lou Southard		*		

1. Click the edit pencil of a template that is NOT active. Only one template can be active at one time.

	Letter Templates							•
	Letter Type Language General Letters V English V Apply							
	Notes: When editing letter templates, please do so in Google ( Letter Templates	Chrome.						
	Template Name	Email Subject	Last Edited On	Edited By	Standard	Active	Edit	Delete
	General Letter Notification	PENNSYLVANIA DEPARTMENT OF EDUCATION - General Letter Notification	6/30/2022 12:59:12 PM	Cybersoft Support	~			2
	SUN Bucks Free and Reduced Eligiblity	PENNSYLVANIA DEPARTMENT OF EDUCATION -SUN Bucks	4/22/2024 3:10:12 PM	Lou Southard		*		

2. Activate a different template and click the green checkmark to save.



etter Template made active successfully.							
etter Templates							■• 🗎
etter Type Language General Letters 💙 English 💙 Apply							
Notes: When editing letter templates, please do so ir	1 Google Chrome.						
Letter Templates							
Template Name	Email Subject	Last Edited On	Edited By	Standard	Active	Edit	Delete
General Letter Notification	PENNSYLVANIA DEPARTMENT OF EDUCATION - General Letter Notification	6/30/2022 12:59:12 PM	Cybersoft Support	*	*		

3. The delete icon (Trash Can) will now display next to the template you wish to delete. A confirmation message will display. Click OK to confirm deletion





## Locating the copy of the Notification

This section will review how to find a copy of the notification sent to the individual student.

	Primero <u>sdqs</u> v 14	4.2.5 District Realm: EDGE COUNTY SCHOOLS - PA State   Dashboard   Messages   My	Profile   Logout
	Point of Service Student	nt Eligibility Team Work Bid Analysis Inventory Menu Planning Production System SchoolCafé	
	Applications	Students	
	Administration	Area         Site Code         Site         Grade           ALL         v         ALL         v         ALL         v	
2	Patrons	Student ID/SSN     Last Name     First Name	
	Students	© PIN © State ID	
	Application Reports	Student ID/SSN Birth Date Status	
	Eligibility Reports	Apply Reset 4	
	Verification	Students Fy	nort Add
	Reviews 🔻		
	Configuration		

- 1. Click the Student Eligibility Tab.
- 2. Click Patrons, then Students.
- 3. Enter search criteria for Student.
- 4. Click Apply to search for Student Record.

Student Details:	B
« Back to Students 5	
Particulars Demographics Household Eligibility Picture/Notes Image/Documents Allergies/Restrictions Enrollment Notifications	ו
History	

5. Click the notification tab for the Student.



<u>k to Students</u>					
articulars Demogra listory	phics Household Eligibility	Picture/Notes Image/D	ocuments Allergies/Restriction	ons Enrollment	Notifications
Options Academic Year	Letter Type				
2023 - 2024	t are re-printed or re-sent from here are	not added to the Notification history	<i>.</i>		
2023 - 2024 Votifications: Letters that enerated On	General Letters t are re-printed or re-sent from here are Letter Name	not added to the Notification history	r. Notification Method	User Name	View
2023 - 2024 Votifications: Letters that enerated On 4/23/2024 08:35 AM	General Letters	not added to the Notification history Module System	7. Notification Method Print	User Name	View
2023 - 2024 <b>Votifications:</b> Letters that enerated On 4/23/2024 08:35 AM 9/01/2023 02:41 PM	General Letters     General Letters     General Letters     General Letters     General Letters     General Letters	not added to the Notification history Module System System	Notification Method Print Print	User Name	View
2023 - 2024 Notifications: Letters that enerated On 4/23/2024 08:35 AM 9/01/2023 02:41 PM 9/01/2023 02:41 PM	General Letters      deneral Letters      deneral Letters      General Letters      Gene	not added to the Notification history Module System System System	Notification Method Print Print Print	User Name	View M M

- 6. Confirm the Academic Year and select General Letters under Letter Type.
- 7. Click Apply to display.
- 8. A list of General Letters will be displayed. The Generated On date and user name will indicate the letter sent out.
- 9. Click the page icon to display the letter that was sent. A new browser window will open. From this screen, you may also re-print or resend the letter.

NOTE: Letters re-printed or re-sent from here are not added to the Notification History.

#### Support Point of Contact

SFAs who are full PA-SES users only: CNResource Support: 855-286-7685. Email: pahelp@cnresource.com

SFAs who are a PrimeroEdge Point-of-Service (POS) customers: PrimeroEdge Support: 866.442.6030 Email: customercare@primeroedge.com